

THE SHIPPING PROCESS:

What You Need To Know Before Sending Your Phone To Us



WHAT TO DO:

- Remove any passwords/PINS which have been used for security
- Remove any iCloud accounts from iOS devices or Samsung/Google Account from Android Devices
- Remove any personal files and information such as photos, messages and emails. The quickest way to do this would be to reset your device to factory settings
- Remove SIM card and memory card
- Please leave battery in the device, preferably fully charged
- **Please make sure to send any chargers or cables with your device**

PACKAGING TIPS:

- Please ensure device is switched off
- Please include stylus if your device has one
- Pack the device securely into a suitable small box, ideally the original box it came in. Bubble wrap will also help to prevent damage while in transit

POSTING TIPS:

- If possible send your boxed device inside of a postage bag or a protective bubble bag and seal
- Don't forget to include your name, address and email with your post so we can thank you for your donation!

Send your item to:

Recycle Rebuild Electronics Donation
65 Dinorben Avenue, Fleet
Hampshire, UK, GU52 7SQ



POSTAGE OPTIONS:

OPTION 1

Cheapest

Send your phone direct to us from as little as £1.32*

* Price based on one phone in a padded envelope via 2nd class Royal Mail.

OPTION 2

Safest

Send your phone direct to us from as little as £2.70*

* Price based on signed for Royal Mail 1st class.

Mobile phones connect our recycling centres to the community and sometimes (depending on the location) provide the centre with essential internet.*

PLEASE NOTE

We do accept damaged phones however if they **DO NOT** turn on we cannot accept them.

IMPORTANT:

Please remember that shipping your device to us is your responsibility. Recycle Rebuild can accept no liability for device(s) that do not arrive or are damaged in transit. Please ensure your device is packaged securely.

*Recycle Rebuild aims to repurpose your electronic donation on one of our projects. If for some reason this is not possible they will be sold to raise money for the project or sustainably recycled with a 3rd party recycler.